

## Vienna Refugee Aid Counselling Centres for displaced Ukrainians

### ASBÖ – Social Counselling for safety seeking people from the Ukraine

1120 Vienna, Schönbrunner Str. 222–228 / Staircase (Stg.) 1 / 6<sup>th</sup> floor

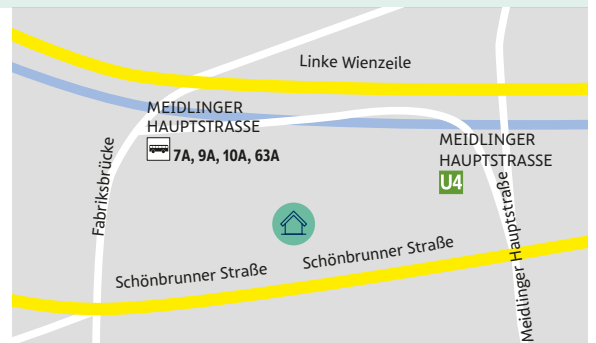
Tel.: 01 89 145 51000

E-Mail: [sozialberatung@samariterwien.at](mailto:sozialberatung@samariterwien.at)

Opening hours: Mon–Fri, 9:00 to 14:30

Public transportation:

**U4** Meidlinger Hauptstraße; Buses: 7A, 9A, 10A, 63A



### Diakonie – Counselling Centre for Ukraine

1190 Wien, Mooslackengasse 17–19 / 3<sup>rd</sup> floor

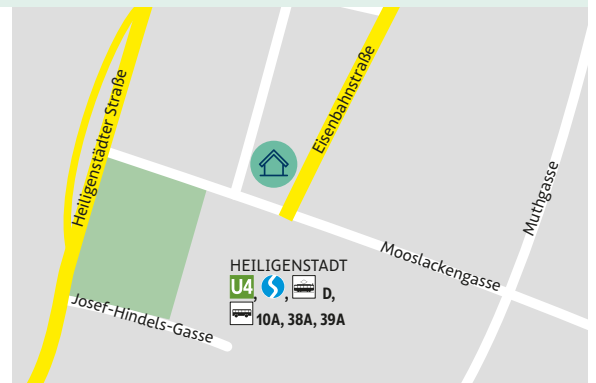
Tel.: 01 343 91 91

Opening hours: Mon–Thu, 8:30 to 12:00 and 13:00 to 16:00

Fri, 8:30 to 12:00

Public transportation:

**U4** Heiligenstadt; Trams: D; Buses: 10A, 38A, 39A



## Vienna Refugee Aid Counselling Centres for displaced Ukrainians

### Interface – MALVA Mentoring for Ukrainian Refugees

1150 Vienna, Diefenbachgasse 53 / 3<sup>rd</sup> floor

Tel.: 01 524 50 15 300

Opening hours: Mon, Tue, Thu, 8:30 to 12:00 and 13:00 to 15:00  
Wed, 13:00 to 15:00

Public transportation:

**U4 U6** Längenfeldgasse/Meidling Hauptstraße; Bus: 12A



### Tralalobe – Counselling Centre BRAVE

1090 Vienna, Augasse 2–6 / 2<sup>nd</sup> floor

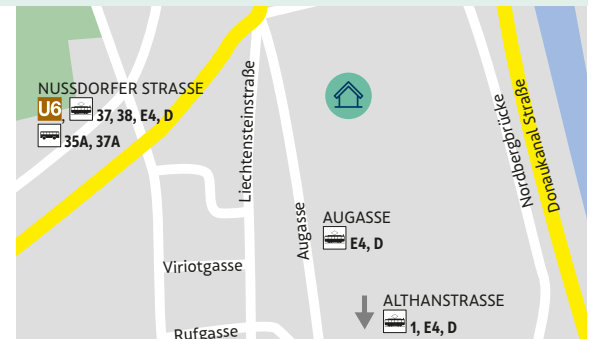
Tel.: 0670 354 43 75

E-Mail: [brave@tralalobe.at](mailto:brave@tralalobe.at)

Opening hours: Mon, Wed, Thu, Fri, 10:00 to 12:00  
and 12:30 to 16:00; Tue, 12:30 to 16:00

Public transportation: **U6** Nußdorfer Straße;

Trams: 37, 38, E4, D, 1; Buses: 35A, 37A



### Volkshilfe – PERSPEKTIVO Counselling Centre

1090 Vienna, Augasse 2–6 / 2<sup>nd</sup> floor

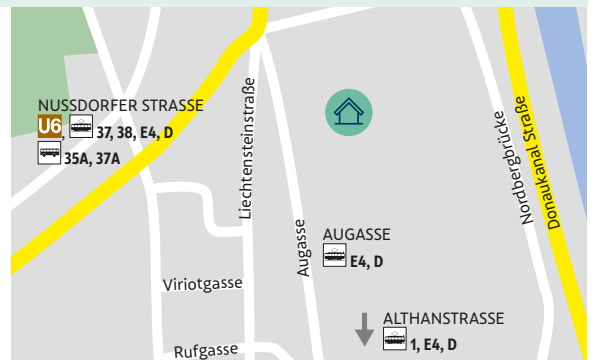
Tel.: 0676 8784 47 55

E-Mail: [perspektivo@volkshilfe-wien.at](mailto:perspektivo@volkshilfe-wien.at)

Opening hours: Mon, Wed, 9:00 to 16:00; Tue, 13:00 to 17:30  
Thu, 9:00 to 16:00; Fri, by appointment only

Public transportation: **U6** Nußdorfer Straße;

Trams: 37, 38, E4, D, 1; Buses: 35A, 37A



## Vienna Refugee Aid Counselling Centres for people in basic care in Vienna

### Diakonie – Counselling for Women in Vienna

1150 Vienna, Nobilegasse 23–25 / ground floor on the right side

Tel.: 0664 88 6 32 853

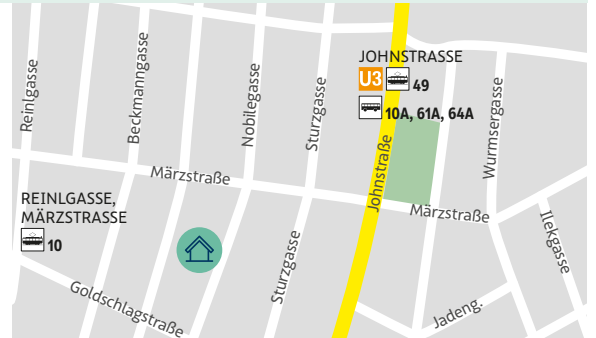
E-Mail: [frauenberatung.wien@diakonie.at](mailto:frauenberatung.wien@diakonie.at)

Opening hours: Mon–Tue, 9:00 to 14:00; Wed, 11:30 to 16:30

Thu, 9:00 to 14:00

Public transportation: **U3** Johnstraße

Trams: 49, 10; Buses: 10A, 61A, 64A



### Diakonie – Social Counselling Centre in Vienna

1230 Vienna, Lemböckgasse 49 / House 1 / Stairway A / 3<sup>rd</sup> floor/ Top C-31

Tel.: 01 405 62 952

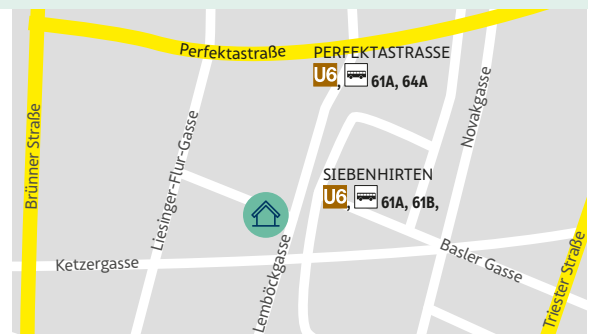
E-Mail: [beratung.wien@diakonie.at](mailto:beratung.wien@diakonie.at)

Opening hours: Mon, Thu, 9:00 to 14:00; Tue, 9:00 to 16:00

Wed, 13:00 to 16:00

Public transportation: **U6** Siebenhirten/Perfektastraße

Buses: 61A, 61B, 64A



### Diakonie – AUFSCHWUNG Counselling Centre

1150 Vienna, Graumanngasse 7 / Stairway C / TOP C2-2

Tel.: 0664 88 68 22 45

E-Mail: [aufschwung@diakonie.at](mailto:aufschwung@diakonie.at)

Opening hours: Mon–Thu, 9:00 to 16 :00

Public transportation: **U6** Gumpendorferstraße;

**U4** Margaretengürtel; Trams: 6, 18; Buses: 57A



## Vienna Refugee Aid Counselling Centres for People in Basic Care in Vienna

### Diakonie – WIWA Counselling Centre for Accommodation

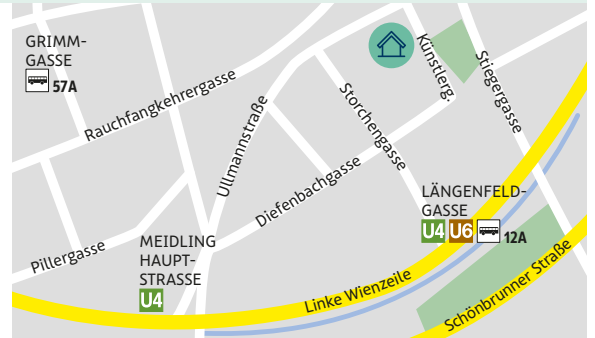
1150 Vienna, Künstlergasse 11 / 5<sup>th</sup> floor

Tel.: 01 905 40 24 72

E-Mail: [wiwa@diakonie.at](mailto:wiwa@diakonie.at)

Opening hours: Mon, Wed, Thu, 9:00 to 14:00; Tues, 13:00 to 18:00

Public transportation: **U4 U6** Längenfeldgasse/  
Meidling Hauptstraße; Bus: 12A



### MOZAIK – Counselling Centre for Young People in Vienna

1120 Vienna, Tanbruckgasse 3 / Top 3 / 3<sup>rd</sup> floor

Tel.: 01 343 09 09

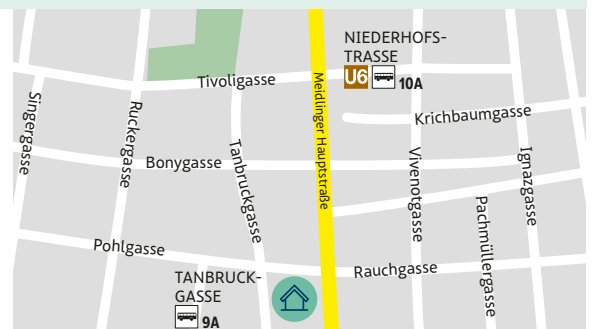
E-Mail: [jugendberatung@diakonie.at](mailto:jugendberatung@diakonie.at)

Opening hours: Mon, 12:00 to 17:00

Tue, Thu, 9:30 to 14:30; Wed, 12:00 to 17:00

Public transportation: **U6** Niederhofstraße;

Buses: 10A, 9A



### Integrationshaus – Psychosocial Counselling Centre

1020 Vienna, Schweidlgasse 38 / Top 1

Tel.: 01 33 44 592

E-Mail: [beratungsstelle@integrationshaus.at](mailto:beratungsstelle@integrationshaus.at)

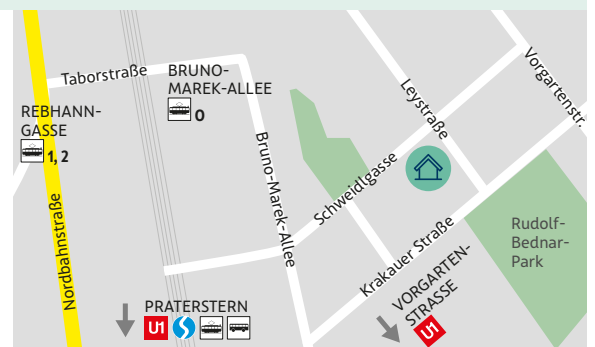
Opening hours: Mon, Tues, 9:00 to 13:00 and 14:00 to 16:00

Wed, 9:00 to 13:00; Thu, 9:00 to 13:00 and 14:00 to 17:00

Fri, 9:00 to 12:00

Public transportation:

**U1** Vorgartenstraße/Praterstern; Trams: 1, 2, O



## Vienna Refugee Aid Counselling Centres for People in Basic Care in Vienna

### Interface – Mentoring for Persons Entitled to Asylum and Beneficiaries of Subsidiary Protection

1150 Vienna, Diefenbachgasse 53 / 3<sup>rd</sup> floor

Tel.: 01 524 50 15 51

E-Mail: [startbegleitung@interface-wien.at](mailto:startbegleitung@interface-wien.at)

Opening hours: Mon, Tues, Thu, 8:30 to 12:00 and 13:30 to 15:00

Wed, 13:00 to 15:00; Fri, 8:00 to 12:00

Public transportation: **U4 U6** Längenfeldgasse/  
Meidling Hauptstraße; Bus: 12A



### Ute Bock – Social Counselling

1100 Vienna, Zohmanngasse 28

Tel.: 01 929 24 24 - 0

E-Mail: [info@fraubock.at](mailto:info@fraubock.at)

Opening hours: Mon–Thu, 9:00 to 15:00; Fri, 9:00 to 13:00

Public transportation:

Trams: 11, O; Buses: 15A, 65A;



### Queer Base – Counselling for LGBTIQ People

1040 Vienna, Schlüsselgasse 3 / 3

Tel.: 0664 659 41 71

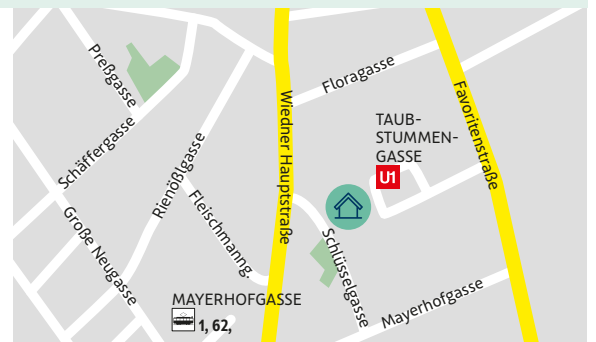
E-Mail: [asylum@queerbase.at](mailto:asylum@queerbase.at)

Opening hours: Mon, Wed, 11:00 to 17:00; Tue, 11:00 to 14:00;

Thu, 15:00 to 18:00

Public transportation:

**U1** Taubstummengasse; Trams: 1, 62



## Vienna Refugee Aid Counselling Centres for People in Basic Care in Vienna

### Volkshilfe – Beratungszentrum AKOMPANO


1150 Wien, Linke Wienzeile 236 / EG

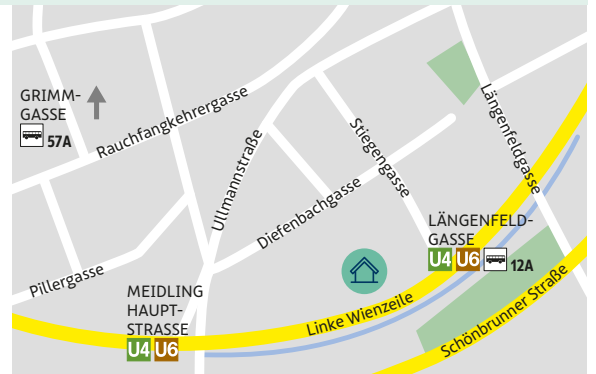
Tel.: 01 360 64 4777

E-Mail: [akompano@volkshilfe-wien.at](mailto:akompano@volkshilfe-wien.at)

Opening hours: Mon, Wed, Thu, 9:00 to 14:00;

Tue, 13:00 to 17:30; Fri, 9:00 to 13:00

Public transportation:  Längenfeldgasse/  
Meidling Hauptstraße; Bus: 12A



### Caritas – Asylzentrum – Erstkontakt für Service und Beratungsstelle



1100 Wien, Inzersdorfer Str. 127

Tel.: 01 42 788

E-Mail: [asylzentrum@caritas-wien.at](mailto:asylzentrum@caritas-wien.at)

Opening hours: Mon–Thu, 8:00 to 15:00; Fri, 8:00 to 13:00

Public transportation:

 Meidling; Tram: 62; Badner Bahn: 

Buses: 7A, 8A, 9A, 59A, 62A

